



1. Visit <https://ACPBenefit.org/>
  - a. There you will check to see if you qualify. If qualified, you can apply for the Affordable Connectivity Program (ACP)
  - b. You will receive a National Verifier (NV) identification number. Keep this number handy.
  
2. Visit <https://etc-acp.com>
  - a. Click "Yes" that you have your NV ID number.
  - b. You will be taken to our service registration form.
  - c. As you complete the form, it is important that you use the exact same information that was used when you applied for the ACP. This includes exact spellings of names, addresses, etc... If the information does not match the NV ID information, the benefit will be approved.
  
3. Once our form is completed, we will apply for your discount and get your service scheduled if approved by the FCC.

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The ACP:

- is a government program, operated by the FCC, that reduces your Internet service bill
- is temporary in nature and will conclude when the fund is expended
- is non-transferable to another person and is limited to one discount per household
- Subscriber will be subject to the provider's (ETC) undiscounted rates and general terms and conditions at the end of the program if subscriber continues to receive service.
- Subscriber is expected to pay, including fees and taxes, at the end of the program if they want to continue to receive service.
- Subscriber may obtain broadband service supported by the ACP from any participating provider of their choosing.
- Subscriber may transfer their ACP benefit to another provider at any time.